



MEMBERSHIP BOOKLET





## LOCAL BENEFITS

You may use your Club at the Hyatt card in the following restaurants at Grand Hyatt Singapore:

### **10 Scotts (Lobby Level)**

With all-day dining options available, 10 Scotts serves afternoon tea and evening cocktails with bar snacks amidst a homelike space that exudes luxury.

### **mezza9 (Mezzanine Level)**

A contemporary restaurant serving authentic Asian and Western cuisine with show kitchens, gourmet boutique, wine cellar and a martini bar. There are private dining rooms available with minimum charges applicable.

### **Oasis (Level 5, Terrace Wing)**

Enjoy alfresco dining by the poolside with a selection of BBQ, local and western dishes.

### **Pete's Place (Basement Level)**

Italian cuisine serve with salad, soup and bread counter, plant-based specialities, fresh pastas and wood-fired oven pizzas.

### **StraitsKitchen (Lobby Level)**

A uniquely Singaporean showcase of tantalizing local favourites featuring an endless parade of halal Chinese, Malay and Indian cuisine in a contemporary environment.

## **Restaurant Reservations**

Hotline: 6732 1234

Website: [singapore.grand.hyatt.com](http://singapore.grand.hyatt.com)

Email: [10scotts.sg@hyatt.com](mailto:10scotts.sg@hyatt.com)  
[mezza9.sg@hyatt.com](mailto:mezza9.sg@hyatt.com)  
[oasis.sg@hyatt.com](mailto:oasis.sg@hyatt.com)  
[petesplace.sg@hyatt.com](mailto:petesplace.sg@hyatt.com)  
[straitskitchen.sg@hyatt.com](mailto:straitskitchen.sg@hyatt.com)

## **Club at the Hyatt**

Hotline: 6416 7000

Operation hours: Monday - Friday

8:30am - 6:00pm

Closed on Weekend and Public Holidays

Website: [singapore.grand.hyattrestaurants.com/clubhyatt](http://singapore.grand.hyattrestaurants.com/clubhyatt)

Email: [cath.sg@hyatt.com](mailto:cath.sg@hyatt.com)

## DINING

The Club at the Hyatt card entitles the member to discounts proportionate to the number of diners per table, with a minimal order of at least one main dish per diner. As a Club at the Hyatt member, you may dine as often as you wish in the following restaurants:

**Straitkitchen, mezza9, Pete's Place, Oasis, 10 Scotts.**

The basic dining discount (on food only) is as follows:

1 adult diner	15% discount
2 adult diners	50% discount
3 adult diners	33% discount
4 adult diners	25% discount
5 adult diners	20% discount
6 adult diners and above	15% discount

Members must be present to dine at the table in order to enjoy these benefits. The card member benefits can only be used once per sitting.

## ADDITIONAL BENEFITS AT GRAND HYATT SINGAPORE

- These gift certificates are not to be used in conjunction with the Club at the Hyatt membership card or any other preferential discounts, and are only applicable to Grand Hyatt Singapore.
- Where applicable, complimentary gift certificates are enclosed in this gift pack. These gift certificates have validity periods and are not replaceable or exchangeable. They are also not transferable unless indicated.
- Enjoy a 30% discount for dry cleaning, pressing and laundry service. The deposit and collection point is at the concierge counter at the lobby from 8:00am to 10:00pm.
- 10% off home-made items and cakes at the shop, mezza9.
- Exclusive 10% off for special events organised by the hotel (where applicable).

\*\*Terms and conditions apply and the benefits are subject to change without prior notice.

## TERMS AND CONDITIONS

### CLUB AT THE HYATT MEMBERSHIP CARD

Your signature and use of your card constitutes acceptance of the terms and conditions listed in this membership booklet. This card is the property of Grand Hyatt Singapore to whom it must be returned upon request or if found by a non-signatory.

### CARD USAGE

- Privileges are valid during the dining periods in the restaurants specified in this booklet.
- The card privileges are not valid for service charge, government taxes, and takeaway services.
- Strictly limited to one card per table.
- Strictly no sharing of food and beverages between two separate tables.
- The card privileges are not valid for Room Service, the executive bar, catering and banquets, private events, and special days as determined by the hotel.
- The card may not be used in conjunction with other preferential discounts, World of Hyatt privileges, vouchers or special food and drink promotions.
- A diner is defined as a person seated at the table and dining.
- Discount is not applicable for child buffet price and child à la carte menu. Any child between 7-12 years old consuming from the regular à la carte menu individually, or sharing is considered a diner.
- You may choose to emboss your full name on the Club at Hyatt membership card as per that on your NRIC/ Passport, or your credit card. Please note that initials are not accepted.
- There should be at least six months of validity left on your Club at the Hyatt membership card for you to purchase a supplementary card (without vouchers) for your friend or family member at the discounted rate. Please note that this special rate is only limited to the purchase of one card.



## CARD EXCEPTION

Discount off the adult price will be applicable for:

10 Scotts Weekend Afternoon Tea without Champagne	15%
10 Scotts Afternoon Tea with Champagne	15%
mezza9 Sunday Brunch	15%
Oasis BBQ Buffet, BBQ Platter	15%
Pete's Place Brunch	15%
mezza9 & Pete's Place Dinner Set Menu	15%
Promotional Menu	15%
Daily Breakfast	15%

<b>Occasion</b>	<b>Meal Period</b>	<b>Discount Entitlement</b>
New Year's Eve	Lunch Afternoon Tea Dinner	Usual discount 15% discount 15% discount
New Year's Day	Lunch Afternoon Tea Dinner	Usual discount 15% discount Usual discount
Chinese New Year's Eve	Lunch Afternoon Tea Dinner	Usual discount Usual discount 15% discount
Chinese New Year's Day 1 & 2	Lunch Afternoon Tea Dinner	15% discount 15% discount 15% discount
Valentine's Day	Lunch Afternoon Tea Dinner	Usual discount Usual discount 15% discount
Mother's Day	Lunch Afternoon Tea Dinner	15% discount 15% discount 15% discount
Christmas Eve	Lunch Afternoon Tea Dinner	Usual discount 15% discount 15% discount
Christmas Day	Lunch Afternoon Tea Dinner	15% discount 15% discount Usual discount

Card privileges are not available in combination with any other discount, vouchers or special food and beverage promotions.



## CARD VALIDITY

Privileges are only extended upon presentation of a valid Club at the Hyatt card and until the date indicated on the card. Should the card be used after the expiry date, no Club at the Hyatt benefits will be offered. Members whose membership has been expired for more than 6 months are not entitled to the special renewal package.

## PARKING PRIVILEGES

Redeem **(1) one** 4-hour complimentary parking coupon, presented at the restaurant reception as long as you dine in with a minimum spending of \$40 for lunch and \$60 for dinner (before discount). Simply present your membership card and your bill on the actual day for redemption.

## CLUB AT THE HYATT WEBSITE & ELECTRONIC NEWSLETTER

We will keep you posted on exciting deals throughout the year via electronic newsletter and official website at: [singapore.grand.hyattrestaurants.com](http://singapore.grand.hyattrestaurants.com)

## ACCOMODATION

Club at the Hyatt members are entitled to special room rates at all Hyatt Hotels and resorts around the world (excluding Canada, the Caribbean and the USA).

In order to receive special rates, Club at the Hyatt members are required to state their membership number at the time of reservation and present a valid membership card at the time of check-in.

The Club at the Hyatt room rate is applicable only for accommodation used by the Club member and cannot be used in conjunction with any other discounts, corporate rates or special promotions.

Please contact your nearest Hyatt reservation centre for up-to-date information on Club at the Hyatt benefits at participating hotels.

Hyatt Worldwide Reservation agent:

Phone: 3158 2691

Website: [www.hyatt.com](http://www.hyatt.com)

## OVERSEAS DINING DISCOUNT

Members may enjoy the dining benefits at participating Club at the Hyatt hotels worldwide provided that they are residing guests at the hotel.

Dining benefits may differ from hotel to hotel and it is recommended that you check with the individual hotel for more information.

Only one card per table may be used at the time of dining in any restaurant. The discount is not applicable on festive holidays, or with any other discounts, vouchers or promotions.

## NON-TRANSFERABLE

Use of the Club at the Hyatt membership card is strictly non-transferable. Members are required to produce identification in order to enjoy the benefits.

## CONDITIONS OF DISCOUNT

Members are strictly required to present their Club at the Hyatt card at all outlets in order to enjoy discounts and other benefits. Back dated discount is not applicable.

## CONDITIONS OF CLUB REGISTRATION

You may only apply for Club at the Hyatt membership at a Hyatt hotel in your city of residence (not residence of passport).

## LOST CARDS

Loss of Club at the Hyatt membership card must be reported immediately to the Club at the Hyatt office. A fee of SGD\$50 will be incurred and a replacement card request form must be signed and submitted. Members will then be issued a replacement card and a new membership number.

## TRANSFER

The club member's card may be transferred only once during the membership period. Existing members are required to hand over all the vouchers where applicable, privileges and benefits to the appointed new member. A transfer fee of SGD\$50 will be charged and the validity date will remain the same as indicated on the original card being transferred.

## CARD AND GIFT CERTIFICATES EXEMPTIONS

The card and gift certificates where applicable are not available in conjunction with any other preferential discounts, corporate rates, weekend rates or special events as determined by the individual hotels.

## INFORMATION CONSENT

Grand Hyatt Singapore and Hyatt Hotels Corporation reserves the right to update and retain all information provided by the member on a confidential database. Information will only be used by Hyatt Hotel and Resorts.

## EXTERNAL PROMOTIONS

Club at the Hyatt may be offered benefits or discounts from an external company, which is not associated with Hyatt Hotels Corporation. We regret to inform you that these benefits may be discontinued without prior warning. Should this be the case, Hyatt will not accept any responsibility for cancellation.

## AMENDMENTS

Grand Hyatt Singapore reserves the right to modify or amend the terms and conditions of membership without prior notice.

## LIMITATIONS OF LIABILITY

Grand Hyatt Singapore will not be responsible for any personal loss or damage towards the members of Club at the Hyatt.

## TERMINATION OF MEMBERSHIP

A refund can be arranged within 7 days of receipt of the membership card, as long as the card has not been used. The complete package, including all vouchers where applicable along with the cards, must be returned with a written request before a refund can take place. There is strictly no termination of the membership card after 7 days, even if the membership benefits have not been utilised.



To: **CLUB AT THE Hyatt**  
Grand Hyatt Singapore  
10 Scotts Road  
Singapore 228211



Fax: 6734 9141  
Email: cath.sg@hyatt.com

Thank you. I have received my Club at the Hyatt membership card, tariff and vouchers (where applicable), and I accept the Club at the Hyatt's terms and conditions stated.

Please tick:

- My name is correct as printed
- Please correct my name and address. The details are printed as below. My membership card is enclosed for replacement.

Dr / Mr / Mrs / MS

\_\_\_\_\_  
(Surname)

\_\_\_\_\_  
(First Name)

Address

\_\_\_\_\_  
\_\_\_\_\_  
(Postal code)

I confirmed that I have read and agreed to the use of the personal information I am giving you in accordance with the Global Privacy Policy for guests (available at [privacy.hyatt.com](http://privacy.hyatt.com))

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Card number SP



GRAND | HYATT™

SINGAPORE

10 Scotts Road  
Singapore 228211



**CLUB** AT THE **HYATT**